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Characteristics of Kentucky’s Nursery and Greenhouse Industries [2015]

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Introduction

The nursery and greenhouse industry in Kentucky is diverse and contributes significantly to the local and state economy. This industry represents the largest segment of Kentucky’s sales of horticultural products and is comprised almost completely of farm families. Nursery and greenhouse operations have historically been characterized as separate production systems and crops. However, today primary nurseries may also have greenhouses and/or produce herbaceous perennials and annuals to satisfy their customer base. On the other hand, many primary greenhouse firms that once grew mostly annuals and potted flowering crops have expanded their product line to include herbaceous perennials, often finished in outdoor spaces. Nursery and greenhouse crops are produced and marketed in containers or grown in the field and dug and sold as balled and burlapped or bare root plants. Most of Kentucky’s nursery and greenhouse crops are marketed in Kentucky and surrounding states.

Kentucky’s nursery and greenhouse industry has grown at a rate of 8 to 10 percent per year for many years. The most significant U.S. industry growth was in the 1980s and 1990s, but the most rapid growth of Kentucky’s industry has been between 2000 and 2008. A recent publication reported U.S. sales of nursery and greenhouse crops to be more than $16.7 billion in 2013, and Kentucky’s sales were more than $92 million. The total employment (full-time and part-time) by Kentucky nursery growers in 2013 was 1,862 while landscape service firms accounted for 9,360 jobs. Landscape service firms in Kentucky had 2013 sales of $545 million.

Economists knowledgeable of this industry describe it as a “maturing” industry with a slower growth rate (3 percent to 5 percent) and tighter profit margins than during the rapid growth period. The demand for landscape plants by new home construction decreased dramatically during the recession of 2007-09 and subsequently for a couple years during the slow recovery. However, since that time, demand has come back strongly, and shortages of some landscape plants were evident by 2013. Changes in the market to reflect environmental quality considerations (e.g. reforestation of cities, phytoremediation, and carbon offsets) could impact the size of the market as well as the diversity of products necessary to satisfy that market.

The purpose of this publication is to characterize Kentucky’s nursery and greenhouse industry in relation to the national and regional industry by gleaning information from the national surveys conducted by the Green Industry Research Consortium for 2013, 2008, and 2003. The survey data will be augmented by information obtained from the experiences of the authors and from conversations with nursery owners. Information is presented relative to employment, plant types sold, product types, markets and marketing channels, sales methods and marketing practices, advertising expenditures, integrated pest management practices, water sources, and irrigation methods.

The Green Industry Research Consortium, a multi-state research project of the southern region’s agricultural experiment stations (S-1051), conducts a survey of the U.S. nursery and greenhouse industries every five years. The University of Kentucky’s Agricultural Experiment Station is a member institution in the consortium, represented by Dr. Dewayne Ingram. The most recent survey was conducted in 2014 in all 50 states, reflecting 2013 business operations. Drs. Alan Hodges, Hayk Khachatryan, Charles Hall, and Marco Palma took the lead on this survey and published the results in the Southern Cooperative Series Bulletin No. 420, Trade Flows and Marketing Practices with the U.S. Nursery Industry, 2013 (available at http://www.greenindustryresearch.org).

The Kentucky data have been extracted from this study, and additional computations have been made from the original data for this publication. Kentucky’s nursery and greenhouse industry firms were identified for the survey through the state’s licensing and certification program. In the survey for 2013, for the first time, plant dealer firms (e.g. retailers, landscape, florists, re-wholesalers) were included in the survey, as well as grower firms. Questionnaires were mailed to 96 growers in Kentucky, and an electronic version of the survey was emailed to 269 firms, including 221 growers and 48 identified as dealers. Based upon the number of surveys that were undeliverable, it was determined that the validated business population in Kentucky was 405 growers and 600 dealers. The 2013 data were compared to the 2003 and 2008 data for selected characteristics. Results of the 2003 and 2008 national survey were published as Southern Cooperative Series Bulletins No. 404 and 411, available at http://www.greenindustryresearch.org.
General Characteristics

The majority of Kentucky firms responding to the latest edition of the national survey had both wholesale and retail sales with 33 percent of total sales being wholesale. Seventy percent of the firms responding sold in wholesale markets, and 76 percent had retail sales. This breakdown between wholesale and retail sales for Kentucky firms has remained similar over the past three 5-year survey periods. Of firms responding to the 2013 survey, 67 percent of total sales were at the retail level, which was significantly higher than the Appalachian region, including Kentucky, North Carolina, Tennessee, Virginia and West Virginia, (26 percent) and nationally (40 percent).

The average annual sales reported by Kentucky respondents was $1.7 million per firm, and the national and Appalachian region average was $1.8 million. Seventy-nine percent of Kentucky firms responding had annual sales less than $250,000; 9 percent had sales of $250,000 to $999,999; 6 percent had sales of $1 million to $4.9 million; and 6 percent had sales of $10 million or greater (Figure 1). The statistics are similar to national data: 68 percent of respondents had less than $250,000 in annual sales, and 5 percent had sales of $1 million or greater.

Figure 1. Percentage of responding green industry firms by size categories of annual sales for Kentucky, the Appalachian region, and the United States.

<table>
<thead>
<tr>
<th>Category</th>
<th>Kentucky</th>
<th>Appalachian</th>
<th>National</th>
</tr>
</thead>
<tbody>
<tr>
<td>&lt;$250,000</td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>$250,000 - $999,999</td>
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<tr>
<td>$5M - $10M</td>
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<td>20.7</td>
<td>20.7</td>
</tr>
<tr>
<td>&gt;$10M</td>
<td>49.5</td>
<td>49.5</td>
<td>49.5</td>
</tr>
</tbody>
</table>

Hodges and his co-authors also determined annual sales for the entire Green Industry using data from national economic and business databases. The broader Green Industry includes lawn and garden equipment manufacturing, landscape services and wholesale/retail distribution of plants and allied products, as well as nursery and greenhouse production. The estimated direct output for the U.S. green industry in 2013 was $136.44 billion. Kentucky's green industry output was $1.52 billion. This amount was less than most other states in the Appalachian region (NC—$4.55 billion, VA—$3.22 billion, TN—$2.95 billion), but was greater than West Virginia ($451 million). A review of the data from this study indicates the authors were conservative on their projections of annual sales. Often, government reports of sales in the horticultural industries are significantly less than reality due to a variety of reasons, such as misclassification of firms, and non-coverage of small, non-employer firms. In 2003, the value of the Kentucky nursery and greenhouse industry published by the USDA was slightly more than $75 million. This reflects significant growth in the industry from 2003 to 2013.

Forty-eight percent of Kentucky respondents established their operations in the 2000s, 23 percent were established after 2009, 13 percent were established in the 1990s and 15 percent before 1990. Generally, Kentucky has experienced the greatest entry into the industry since the turn of the century, lagging somewhat the timing of the U.S. as a whole. The growth of the Kentucky nursery and greenhouse industry coincides with state investments by the KY Agricultural Development Fund in research, extension, marketing assistance and advertising cost-share programs through the Kentucky Horticulture Council. The growth rate was also influenced greatly by the economic recession in 2008-10 during which sales were down as well as planting of future crops.

Employees

The average number of employees of responding Kentucky firms was 4.5 permanent/full-time employees and 4.1 temporary/part-time/seasonal employees. Although the percentage of responding firms in various annual sales categories were similar to the national average, Kentucky's average employment per firm was lower than the regional and national average (Table 1). Approximately 54 percent of the 1,100 employees engaged in Kentucky nursery and greenhouse crop production in 2013 were permanent employees, compared to approximately one-third in 2008. H2A employees were not significant for survey respondents in 2013. The absence of a few of the larger firms from the survey data could have skewed these numbers. Kentucky respondents to the 2003 survey averaged 7.2 permanent employees, compared to approximately one-third in 2008. H2A employees were not significant for survey respondents in 2013. On the average, Kentucky respondents reported reducing their permanent employees by 9 percent and decreased temporary employees by 17 percent over the five years from 2004 to 2008. By comparison, respondents had increased their permanent employees by 11 percent and temporary employees by 14 percent over the previous five-year period, 1999-2003. Nationally, there was little change in number of employees per firm between 2003, 2008, and 2013 surveys. Data from an economic impact assessment of the green industry as a whole revealed total, direct employment was 1.6 million jobs for the United States and 18,821 jobs for Kentucky.

Table 1. Average number of permanent and temporary employees per firm in 2013.

<table>
<thead>
<tr>
<th></th>
<th>Permanent Employees</th>
<th>Temporary Employees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kentucky</td>
<td>4.5</td>
<td>4.1</td>
</tr>
<tr>
<td>Appalachian region</td>
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<td>7.5</td>
</tr>
<tr>
<td>United States</td>
<td>9.6</td>
<td>8.9</td>
</tr>
</tbody>
</table>

Plant Types Sold

Approximately 16 percent of total sales by Kentucky grower respondents were from deciduous shade or flowering trees in 2013, compared to 12 percent in 2008 and 42 percent in 2003 (Figure 2). The vast majority of deciduous shade trees are produced by six field nurseries in Kentucky. It could be possible that a significant portion of the deciduous tree production...
was missed in 2008 and 2013 due to sampling error or lack of response. The percent of total sales for deciduous shrubs, evergreen trees, broadleaf evergreens, and bedding plants increased in this recent five-year period. The percentage of total sales reported for roses, herbaceous perennials, and vines/ground covers decreased since the last survey, however, the random sample for the survey in 2013 may have missed the larger producers of herbaceous perennials, as the authors’ observations in the field did not note decreased production. Bedding plants, flowering annuals and vegetable, fruit, and herb transplants, represented 8.6 percent of sales in 2003, 17.5 percent in 2008 and 22 percent in 2013.

Given the fact that overall sales increased between each of the five-year survey periods, the increased percentage of sales from bedding plants is even more impressive. This growth is likely from the expansion of larger greenhouse operations as well as an increased number of smaller growers adding “color” to their product mix. Roses were 1.2 percent of sales in 2003, 12.7 percent in 2008, but only 6 percent in 2013. New continuous-bloom, low-maintenance landscape roses such as the Knock Out® rose and the presence of the rose rosette disease contributed to the up and down nature of the production of this crop in the past 15 years. Herbaceous perennials increased from 6.6 percent of sales in 2003 to 12.2 percent in 2008 and were back down to 6 percent in 2013.

Kentucky industry respondents reported that 33 percent of plant sales were from native plants of all types in 2013, which was much more than reported for 2008 (3.9 percent) and 2003 (11.6 percent). This information is somewhat in line with the Appalachian region (26 percent) and higher than the national average (17 percent). On average, respondents in the Appalachian region and nationally also reported an increase from 2008 to 2013 in the percentage of native plants sold. Some of this is possibly due to acknowledgement of the number of traditionally grown plants that are actually native as well as an increased demand for native plants to meet the demand for restoration.

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**Figure 2.** Average percentage of total annual sales by plant type for Kentucky respondents in 2003, 2008, and 2013.
and conservation projects and possibly, garden center customer demand. It is important to note that total sales increased during this period, so a decrease in the percentage of sales from a given plant type may not reflect a decrease in production of that plant type but perhaps increased sales of other plant types.

**Product Forms**

Containerized plants comprised 79 percent of total sales in 2013, compared to 57 percent in 2008 and 39 percent in 2003 (Figure 3). This percentage is similar to the region average. Tennessee nurseries marketed a much higher percentage as bare root than Kentucky or other states in the region. This is consistent with the reported increases in that 10-year period for bedding plants, roses, herbaceous perennials and others that are primarily grown in containers. This also includes an observed increase in pot-in-pot (in-ground containers) production of trees and shrubs in the industry during that period. Balled and burlapped plants averaged 15 percent of survey respondents’ sales in 2013, down from 49 percent in 2003. These findings are consistent from our observations in terms of the range of individual producers; however, they differ somewhat from our assessment of a relatively small number of large nursery operations that account for a significant portion of the production and may not have responded to the survey. For these nurseries, a significant portion of their sales come from field-produced trees. Personal observations also showed a decrease in field-grown tree sales and reduced re-planting following the recession of 2008-2009.

The share of total plant sales as bare-root plants was 25 percent in 2008, 1 percent in 2013 and less than 1 percent in 2003. Advancement of several hybridizers of herbaceous perennials (daylily and hosta in particular) in Kentucky could account for the increase in bare-root plants sold as well as the increased mail order sales and sales of herbaceous plants from 2003 to 2008. Increased container sales between 2008 and 2013, coupled with personal observations of Kentucky operations of a trend toward more production and marketing a higher percentage of herbaceous perennials in containers which could explain the decrease in bare root plant sales from 2008 to 2013.

**Markets and Marketing Channels**

Forty-three percent of annual wholesale sales for Kentucky industry respondents in 2013 were to landscape firms while this had been 78 percent in 2008 and 67 percent in 2003 (Figure 4). Again, this could reflect the product mix in Kentucky, in which larger tree sales were traditionally very important. The percentage of total sales to mass merchandisers doubled from 4 percent in 2003 to 8.2 percent in 2008 but few 2013 respondents sold to mass merchandisers. However, the percentage of total sales to home centers had grown to 30 percent in 2013 from less than 1 percent in 2008 and 2003. The percentage of total sales to single-location garden centers (14 percent) was up in 2013 compared to previous surveys. Sales to multiple-location garden centers were still insignificant while sales to re-wholesalers (14 percent) remained important.

The percentage of plants grown in Kentucky by survey respondents that were sold in Kentucky increased from 74 percent in 2003 to 79 percent in 2008 to 98 percent in 2013. This is consistent with a landscape plant buyers’ intentions survey in Kentucky, Ohio, Tennessee and Indiana in 2004, in
which it was noted that buyers in the other states expected to purchase less than 10 percent of their plants from Kentucky. Of the Kentucky-grown plants sold out of state, most of them were sold in the Appalachian region and the Midwest region.

Nationally, consolidation among larger growers and increased plant sales by the larger retailers such as home centers and mass merchandisers in recent years appears to be related. In many cases, the big box stores are limiting the number of vendors who supply plants to their stores. This and the general economic climate have encouraged consolidation of production nurseries. As one might expect, independent garden centers, retail nurseries and small landscapers purchase from small growers, depending upon product mix. This seems to be the case in Kentucky. Retail nurseries and garden centers are offering a diverse plant selection and related products and focus on value-added services to customers through knowledgeable staff and consistent high quality throughout the seasons. A regional buyers' survey in 2004 showed that plant quality was the most important characteristic for wholesale purchases, followed by ease/speed/cost of delivery, wholesaler relationship, variety and volume available, and then price. Some changes in the market from consumer landscaping to environmental quality considerations (reforestation of cities, phytoremediation, and carbon offsets) might have a positive effect on Kentucky's sales of field-grown trees suitable to northern markets.

**Sales Methods and Marketing Practices**

More than 51 percent of total sales of Kentucky respondents in 2013 were through in-person orders, down from 2008 and 2003 (Figure 5). Those figures are more than 11 percent and 16 percent higher than the national and Appalachian region averages, respectively. Trade show orders, mail orders, and internet sales accounted for less than 3 percent of total sales in 2013 for Kentucky as well as for regional and national respondents. Web-
site visits and social media were important sources of customers for internet sales. Telephone orders accounted for 47 percent of sales in 2013, almost double the percentages for the region and national responses. Seventy-six percent of sales for Kentucky respondents were to repeat customers, almost identical to the Appalachian and national averages. Only 2 percent of sales were through negotiated sales—sales in which price or terms were discussed and/or adjusted upon negotiation between buyer and seller—compared to 23 percent in 2008. This figure likely is due to price stabilization due to higher demand in 2013 relative to product availability, particularly some field-grown tree species.

**Advertising Expenditures**

Kentucky survey respondents spent an average of 7 percent of their total 2013 annual sales in advertising, compared to 3 percent in the Appalachian region and 4 percent nationally. This represented a significant increase in advertising expenditures by Kentucky respondents since the 2003 survey when they spent an average of 2.5 percent of total annual sales for advertising (Figure 6). Respondents in 2008 reported that almost 50 percent of their advertising expenditures were for catalogs (print and CDs) but less than 1 percent of 2013 respondents invested in catalogs. Respondents in the Appalachian region spent 10 percent of their advertising dollar on catalogs. Seventy-six percent of 2013 advertising expenditures were in radio/television, up from 6 percent in 2003 and 24 percent in 2008. Generally, firms with retail sales were the primary Kentucky users of radio/television advertisement and social media while firms that are primarily wholesale used the internet to advertise their products, as would be expected. Many wholesale nurseries have developed their own website, which includes up-to-date inventory information. Radio and television advertising expenditures were much less for the Appalachian region (30 percent) and nationally (12 percent). Trade show expenses constituted almost 12 percent of advertising expenditures in 2008, up from 6.1 percent in 2003, but were not an important expenditure for 2013 respondents. Trade show expenditures reported by Appalachian region (16 percent) and national (6 percent) respondents were higher. The percentage of Kentucky respondent’s advertising expenditures for newsletters increased from 4 percent in 2003 to 8 percent in 2008 to 19 percent in 2013.

Survey respondents participated in an average of 0.25 trade shows with an exhibit in 2013, down from 1.4 in 2008. The average respondent in 2013 attended 1.1 trade shows, slightly less that the 1.4 per year in 2003 and 2008. Nationally, growers attended an average of 2.3 trade shows annually with an exhibit and 1.8 shows without an exhibit in 2008.

The increased expenditures for advertising expressed as a percent of sales from 2003 to 2008 to 2013 could be due to the use of advertising cost-share funds available through a Kentucky Horticulture Council grant from the Kentucky Agricultural Development Fund. Participation drastically increased in the advertising cost-share program from 2002 through 2007 when over $514,000 was invested into grass roots projects in all segments of horticulture across the Commonwealth. In 2005 alone over $165,000 was invested and matched with $174,817 producer dollars. The program is still effective in 2014 but several businesses have met their cap for matching funds in this program and the total awards totaled $24,861 that year with over $55,000 in matching investments. The advertising cost-share program helped fund such advertising strategies as market signage, print and radio advertising, brochures, websites and point-of-purchase materials, and helped producers learn how to plan their own marketing campaigns as well as featuring the Kentucky Proud logo in all of their advertising. This cost-sharing program has increased participation in the Kentucky Proud Program from 200 businesses in 2004 to nearly 1,100 in early 2008. Of the 4,851 Kentucky Proud members in 2013, 147 of them are nursery or greenhouse businesses. It is assumed that firms learned the value and return on investment for advertising from participating in the cost share program. These data were provided by the Kentucky Department of Agriculture’s Marketing and Value-added Division, which administered the advertising cost-share program for the Kentucky Horticulture Council.
**Integrated Pest Management Practices**

Several integrated pest management (IPM) strategies were widely practiced by survey respondents. The majority used removal of infested plants, cultivation and hand weeding, and spot treatment with pesticides, as was true in previous surveys (Figure 7). Alternating pesticides to avoid chemical resistance was used by twice as many firms in 2013 as in 2008. Other practices important to respondents included elevating or spacing plants for air circulation, adjusting pesticide application to protect beneficials, identifying beneficial insects, inspecting incoming stock, mulching, managing irrigation to reduce pests, ventilating greenhouses, adjusting fertilization rates, and using pest-resistant varieties. Using pest resistant varieties and alternating pesticides to avoid chemical resistance were not as an important tool for dealers and growers, as would be expected given the relatively short residency of plants at a retail store. Firms with retail sales were more likely to use beneficials for insect control.

A primary focus of Kentucky IPM education for nursery production has been targeted pest identification and pesticide application for best efficacy to reduce pesticide use and cost and increase plant quality. A scouting educational program, including on-nursery workshops since 2009, appears to have increased the use of such strategies. Educational workshops offered almost annually from 2008 to 2014 introduced a pest-control strategy for reducing pesticide use by one half. Independent surveys of wholesale nursery managers participating in these programs reported reduced pesticide use through pest identification as well as improved plant quality through pest and nutrient management and refined scheduling of pesticide applications. Growers using scouting data in conjunction with the Half-Rate Program reduced the volume of pesticide applied per acre (same concentration) by half. The six-year cumulative economic impact for the state, as estimated by growers, was $1.7 million.

**Water Sources and Irrigation Methods**

More than 52 percent of Kentucky respondents in 2013 used water from municipal sources and constituted 80 percent of average water use for these firms (Figures 8 and 9). Thirty-eight percent of the all firms responding irrigated from natural surface water and 26 percent used water from wells. Nine percent of respondents drew water from recaptured sources and 5 percent irrigated from reclaimed sources. Of dealer respondents, 86 percent used municipal water and depended on that source for 35 percent of their water use. Dealer respondents did not use surface water or reclaimed/recaptured water sources. This could be expected because many dealer firms are...
in populated areas with limited area for surface water retention. For the firms identified as grower/dealers, 63 percent used municipal water, 53 percent used surface water, and 32 percent used well water for irrigation. In the Appalachian region, 51 percent of responding firms irrigated from wells. This is twice the percentage of responding firms in Kentucky. Approximately a third of Appalachian region firms reported they irrigated from natural surface water and/or municipal sources. Therefore, Kentucky respondents depended more on municipal water and less on water from wells than Appalachian region respondents.

It would appear that municipal water sources are predominately used in retail and small wholesale establishments, and many of Kentucky nurseries have retail sales. Wholesale producers, especially the larger ones, depend much more on surface water and wells. Future water availability will likely limit the location of wholesale nurseries in Kentucky, as it has in other states, and the price of municipal water is expected to continue to increase.

Forty percent of all Kentucky respondents used drip irrigation and more than 70 percent of all respondents used overhead irrigation (Figure 10). Use of sub-irrigation was not reported by grower and dealer respondents and less than 6 percent of grower / dealers used this method. Less than 1 percent of water applied was through sub-irrigation. Likely, sub-irrigation was used in greenhouse operations with specialized crops and cropping systems. Almost all responding firms used hand watering for a portion of their irrigation. However, fewer than 2 percent of growers and dealers relied on hand watering and applied less than 6 percent of their irrigation water using that method (Figure 11). Grower and dealers applied most of their irrigation water by hand, followed by overhead sprinklers. However, responding firms identified as dealer/grower applied most of their irrigation water by hand, followed by overhead sprinklers and drip. Generally, smaller firms with a large variety of plant types and sizes in a relatively small area often use hand watering.

Eighteen percent of Kentucky respondents increased their water use per acre in the past five years while 76 percent
said their water use was unchanged. This percentage was similar to the average in the Appalachian region and nationally. Twenty-six percent of respondents used some type of “smart” irrigation system, which was slightly higher than for the region (14 percent) and nationally (18 percent). Nurseries could apply up to 33,000 gal/A/year for field and 2 M gal/A/year for container production if using overhead irrigation. For container production, a significant portion of the water applied by overhead irrigation does not reach the container substrate but larger operations usually collect runoff in ponds and reuse for irrigation.

Factors Affecting Price, Geographic Expansion and Business

Nursery and greenhouse managers were asked about factors impacting their businesses that affected their decisions regarding product price and geographic expansion of the business. The predominant factors (Figure 12) in establishing product price for Kentucky nursery and greenhouse managers were grade of plants, cost of production, and market demand. Other firms’ prices were less important in establishing price in 2008 and 2003. Other growers’ prices, product uniqueness, and last year’s prices were of moderate importance in 2013. These responses mirrored the national data as well as responses from the Appalachian region.

Interestingly, the respondents ranked plant offerings, marketing, transportation availability and cost, and production factors as important or very important to their consideration of expanding their business to other geographic areas (Figure 13). Available personnel were somewhat less important, with equity capital and debt capital being the least important among the choices given. The national and Appalachian region rankings of these factors were similar to Kentucky respondents.

Market demand, weather uncertainty, and their own managerial expertise were the dominant factors affecting overall business success as perceived by Kentucky respondents (Figure 14). Other important factors included their water
supply, land, competition, labor, and governmental issues. Again, Kentucky rankings were similar to the national and Appalachian region averages. Price was more important to the respondents in 2008 and 2013 than 2003, as prices were reduced in a highly competitive market from 2009-2013, when supply and demand were more balanced.

Summary and Implications

The nursery and greenhouse industry is a significant portion of Kentucky’s horticulture industry and the state’s important agricultural economy. Industry leaders can utilize this information when working with other agricultural leaders and state government. The characteristics of the industry can be used not only by those looking at the larger scale of the agricultural economy but can help individual nursery and greenhouse owners compare their activities with the state, regional, and national averages. Among the important issues to be addressed on the industry-wide scale are the dependence on municipal water, required changes in marketing strategy as dictated by market demands, and the need for continued Kentucky research and education programs related to IPM and more efficient and sustainable production systems.