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UK Libraries' "Wildcat Histories:" Preserving Student Activist Social Media Content

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UK Libraries' Wildcat Histories

Preserving Student Activist Social Media Content

Ruth Bryan University Archivist

Emily Collier
Web Archiving Technology
Consultant

Taylor LeighHispanic Studies & Political
Science Librarian



Presentation Outline

- √ Description of web archiving at University of Kentucky Libraries (Ruth)
- ✓ Overview of "Wildcat Histories," funded by Project STAND (Taylor, Ruth)
- √ Technical aspects of "Wildcat Histories" social media preservation (Emily)
- √ Current status and lessons learned (Ruth)



UK Libraries Archive-It page, 7/22/2023



Web Archiving at UKY



- Since 2018 (Archive-It contract)
- A function of the Special Collections Research Center (SCRC)
- Mission:
 - Primary sources documenting Kentucky
 - Repository for permanent university records
 - Federal depository program
- Holdings: Archives and manuscripts, rare books/print materials, oral histories, newspapers, government publications, maps, Online Resources!



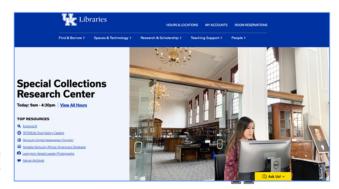
uky.edu home page, 7/21/2023



kftc.org home page (Kentuckians for the Commonwealth), 7/21/2023



- .25 .5 FTE / 6.5 FTE archivists
- + 5 20 hours/week student time (2020-2022)
- 2023 June: Digital Archivist hired



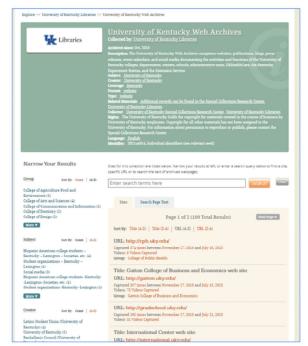
SCRC home page, showing the Breckinridge Research Room and Digital Studio, 7/21/2023

Web Archiving at UK Libraries: 9 web archives collections

- ➤ Lexington-Fayette County (Ky.) Coronavirus Disease 2019 (COVID-19) Web Archives
- ➤ Kentucky Digital Newspaper Program Web Archives New!
- Kentucky Kernel Web Archives
- > Organizational Records and Community Personal Papers Web Archives
- > University of Kentucky Athletics Web Archives New!
- University of Kentucky Faculty, Staff, and Student Work Web Archives
- > University of Kentucky Publications Web Archives
- University of Kentucky Student Organizations and Activism Web Archives
- University of Kentucky Web Archives



- Individual seeds are assigned to/crawled within a web archives collection
- Each collection and seed has minimal description; some have expanded description





- Individual seeds are assigned to/crawled within a web archives collection
- Each collection and seed has minimal description; some have expanded description
- Each collection is accessioned in ArchivesSpace



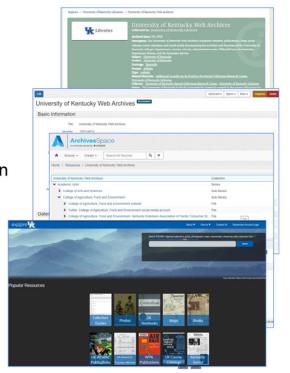


- Individual seeds are assigned to/crawled within a web archives collection
- Each collection and seed has minimal description; some have expanded description
- Each collection is accessioned in ArchivesSpace
- Each collection has/will have a resource record in ArchivesSpace (includes seed name and Wayback link)





- Individual seeds are assigned to/crawled within a web archives collection
- Each collection and seed has minimal description; some have expanded description
- Each collection is accessioned in ArchivesSpace
- Each collection has/will have a resource record in ArchivesSpace
- Resource record/collection guide will be accessed through ExploreUK



- Collection guides have MARC records
- Individual publication titles might get cataloged

The Kentucko's kernel.

State University of Education University of Education

B. Available at Special Collections Research Center

TOP

SEND TO

SUBMIT Request to Special Collections Research Center

ORIFIC ORIFICS

FIRST SPECIAL COLLECTION RESEARCH CENTER

FIRST SPECIAL COLLECTION

VIEW Online

Full text availability

Archive-It Web Archives
Available from 09.01.7008.

Get It

Please sign in to see request options and to place requests.

Special Collections Research Center

Available, University Archives; Margin femance

Special Collections Research Center

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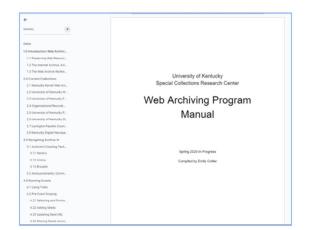
Special Collections Research Center

Available, University Archives; Margin femance

Kentucky Kernel catalog record in InfoKat Discovery

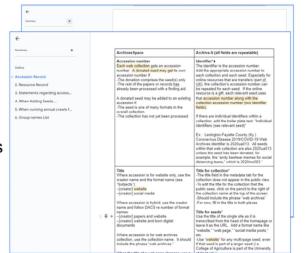


 Web Archiving Program Instructional Manual



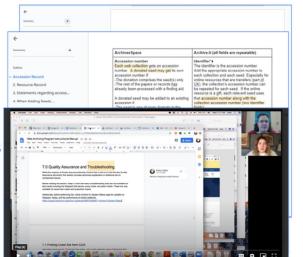


- Web Archiving Program Instructional Manual
- Online Resources Description Procedures



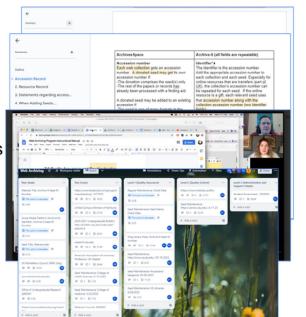


- Web Archiving Program Instructional Manual
- Online Resources Description Procedures
- Quality Assurance Procedures and training video



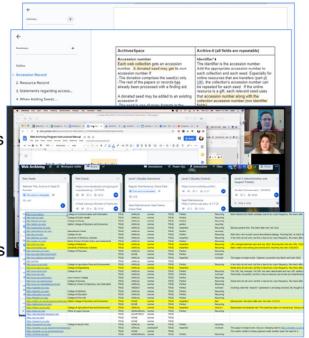


- Web Archiving Program Instructional Manual
- Online Resources Description Procedures
- Quality Assurance Procedures and training video
- Web Archiving Trello board + robust templates





- Web Archiving Program Instructional Manual
- Online Resources Description Procedures
- Quality Assurance Procedures and training video
- Web Archiving Trello board + robust templates
- Various tracking spreadsheets for projects
 or audits





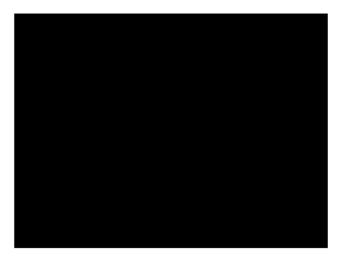
- Websites generally work OK
- Social media is much more difficult yet crucial to capture
- Enter: Project STAND and "Wildcat Histories" mini-grant



@uky_disc, Disabled and III Student Coalition Instagram, 7/21/2023



Project STAND and Wildcat Histories





Hi. My name is Taylor Leigh. I am the Hispanic Studies Librarian at UK and the PI on this grant. In the coming slides, I will talk a bit about Project STAND and our grant project, Wildcat Histories.

"Wildcat Histories": A Project STAND Mini-Grant, 2022-23

- Project STAND (STudent Activism Now Documented)
- Consortium; began in 2018
- IMLS and Mellon Foundation funding
- \$14,000 to UK Libraries, April 2022-Aug 2023, for "Wildcat Histories: Preserving Activist UK Student Organizations' Legacies"
- Overall mini-grant deliverable: Student activism historical documents preserved and available online



https://standarchives.com/



Project STAND is a consortium of archivists, memory workers, student organizers, and independent scholars dedicated to preserving the voices of historically marginalized student organizers. It was founded in 2018 and has received funding from Institute of Museum and Library Services and the Mellon Foundation. In 2021, they began their micro-grant program to support projects that preserve and digitize records of student activist organizations. Incidentally, applicants can also apply for a 2-year Archive-It subscription, which is especially important for institutions that cannot afford an Archive-It subscription under normal circumstances. We were awarded a micro-grant in 2022 for our Wildcat Histories project whose objective was to digitize and make student activist records available online.

2018-present: Foundations

- Daniela Gámez Salgado (researcher, l archival assistant, and LSU President)
- Archive-It subscription
 - o Hired Emily Collier
- Hispanic Studies and UK Libraries



LSU records in ArchivesSpace



Top: Daniela Gámez Salgado

Left: Her exhibit, "A Visual History of Latino Students at UK"



The origins of Wildcat Histories date back to 2018 when Daniela Gamez Salgado, former Latino Student Union president and student archives assistant, began researching the history of Hispanic/Latinx students at UK using University Archives records. As the president of the Latino Student Union, she donated the initial materials that created an archival collection, and she created a paper and an exhibit based on her work. Meanwhile, UK Libraries' web archiving initiative began in 2018 with the hiring of Emily Collier and a subscription to Archive-It. Then in 2020, Daniela started a student organizations outreach project and came up with the title Wildcat Histories.

Grant Details



Partner with the Latino Student Union (LSU) to:

- Preserve their social media and website(s)
- Hire LSU student leaders to work on the grant
- \$400 to support LSU archival work

Use the preserved LSU social media as a pilot to:

 Develop procedures and guidelines for preserving student social media (whether donated to the archives or not)



LSU promotional flyer, 2019, from the Latino Student Union records



Our grant entails a partnership with the Latino Student Union to preserve their social media content and make it publicly accessible through University Archives. In the interest of financially supporting the groups we were working with, we budgeted to employ several LSU members to assist with various parts of the project and we earmarked around \$2000 to distribute to our target student groups for their participation in archival initiatives. While LSU is our primary student group partner, the larger grant objective is to establish a protocol for preserving social media content. Much of the activity and communication of student groups takes place on social media channels, and that activity is forever lost if archivists or student group leaders do not proactively preserve it.

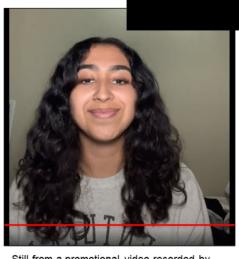
Content Creation



Informational flyer created by Claudia Benito, our Student Organizations Communication Assistant.



Instructional sheet created by Claudia Benito.



Still from a promotional video recorded by Flor Muciño, our Social Media Preservation Assistant.



My primary role on the grant has been to coordinate outreach and communication between our team and the 15 student organizations. This has entailed a lot of content creation and relationship building, an important aspect of building archival collections. I have been assisted in this endeavor by a couple of LSU members. These students have created a variety of promotional content and done outreach to their fellow students about the grant and its objectives.

Web Archiving Student Workshop



Workshops

Documenting the Now runs workshops with activist groups around the country, colearning and providing training to address activists' needs and concerns in documenting their work and controlling their narrative. Past workshops have included partners Pettypropolis in Detroit, MI, Texas After Violence in Austin, TX, Don't Shoot PDX in Portland, OR, and the Southern California Library in Los Angeles, CA. If you are interested in conducting a workshop, contact us at info@docnow.io.

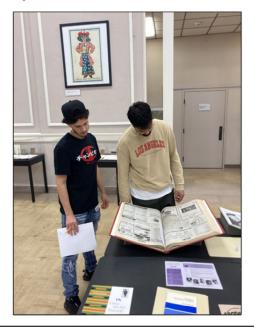


http://www.docnow.io/



While it has proven challenging to connect with students and engage them in the project, especially during certain periods of the academic calendar, we have had some success. Perhaps the most effective outreach event we have organized was a web archiving workshop delivered by representatives from Documenting the Now. This 3hr event was held on Zoom and students received a stipend for attending. This event helped us achieve engagement with around 10 of the 15 student groups.

Special Collections Exhibit





Undergraduates working on a scavenger hunt activity at the exhibit, "Documenting the Presence of Hispanic Students at UK."

UK Libraries Special Collection Research Center, December 2022.



Aside from the workshop, Ruth and I organized a physical exhibit in December 2022 called ""Documenting the Presence of Hispanic Students at UK" and a digital version of this exhibit is currently being developed. We have been able to use this exhibit as an example of something that can be created from archival materials that tells the story of a particular group or population. Looking ahead, we plan to deploy a variety of outreach materials at the start of the fall semester to continue building those relationships and encourage ongoing collaborations between UK Libraries and student organizations.



Claudia Benito, Student Organizations Communication Student Assistant



Flor Mucino, Social Media Preservation Student Assistant



Taylor Leigh, Principal Investigator



Ruth Bryan University Archivist, Ex-Officio



Sarah Dorpinghaus, Technology Project Manager



Emily Collier, Technology Consultant



I am working on the Wildcat Histories project, but am not officially on the grant.

Wildcat Histories: Latino Student Union Collection Guide

Title/Description	Instances
Wixsite. Latino Student Union (University of Kentucky), 2019	
https://wayback.archive-it.org/11310/*/https://uklatinosu.wixsite.com/lsuuky/	Online resource 2019ua043
Twitter. Latino Student Union (University of Kentucky) @lsu_uky social media account, 2016-2023	
https://wayback.archive-it.org/11310/*/https://twitter.com/lsu_uk/	Online resource 2019ua043
Instagram. Latino Student Union (University of Kentucky) @lsu_uk social media posts, 2016-2023	
https://wayback.archive-it.org/11310/*/https://www.instagram.com/lsu_uk/	Online resource 2019ua043
Facebook. Latino Student Union (University of Kentucky) social media profile, 2017	
https://wayback.archive- it.org/11310/20191115000000*/https:// www.facebook.com/ukylsu/	Online resource 2019ua043

ArchivesSpace: (PDF) Collection guide with links



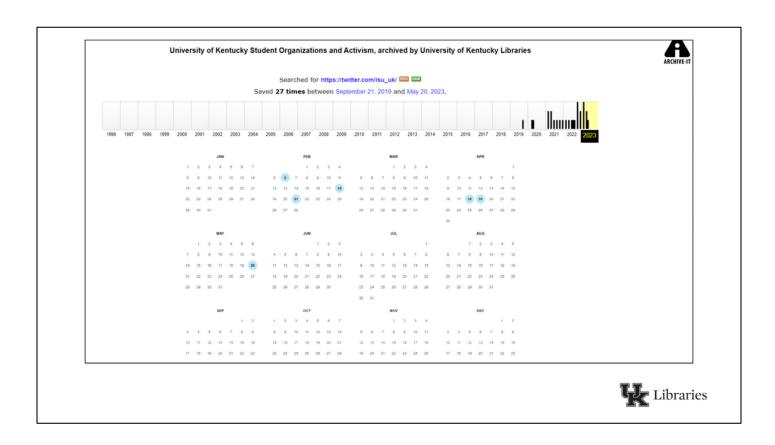
LSU collection guide screen shot showing the links.



Archive-It screen shot for the Student Organizations and Activism web collection



And for the Latino Student Union seeds description in Archive-It

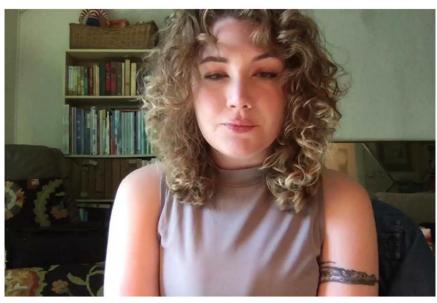


And the Archive-It calendar page showing the dates of some of the crawls.

Technical Aspects



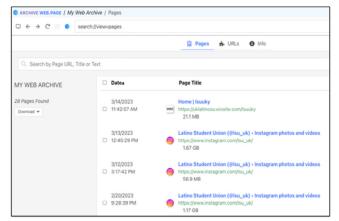
Technical Aspects





Hello, my name is Emily Collier, and I'm the web archiving technology consultant for the Wild Histories Project.

Current Tools:







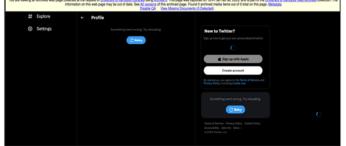


Archive-It



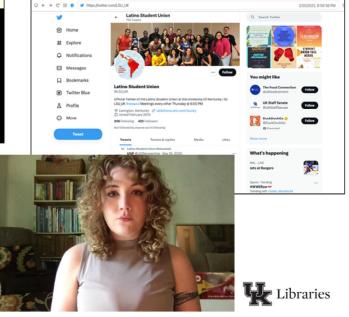
A significant part of Wildcat Histories was researching the technology needed to archive social media content, and the partnership with the Latino Student Union has acted as a flagship for future work with other groups. This has been extremely valuable as student organizations share so much on social media platforms such as online flyers, photos, videos, event pages, and schedules. Additionally, the interactive nature of social media allows the chance to record relationships and voices in a new way, which adds to the rich cultural heritage of these groups. I've been working with web archiving tools since 2019, but social media sites have proved particularly challenging to capture. Our main web archiving tool is Archive-It, however, social media has become a real challenge for it. Therefore, we have also adopted Webrecorder into our workflow which has more consistent success archiving Twitter and Instagram.

Building Forward-Thinking Practice Around Anticipating Failures

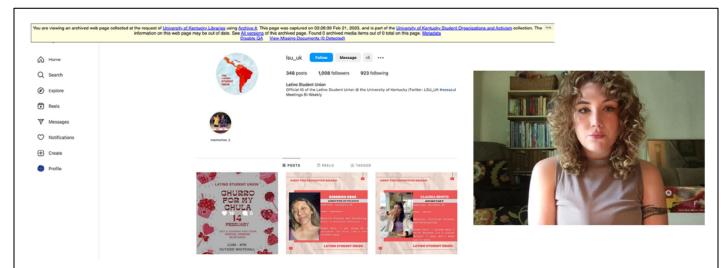


Gaps can be left in collections when social media sites are updated with new, complex scripts or restrictive permissions and rights usage.

Anticipating these gaps and preparing back-up tools or policy can alleviate this burden.



As I mentioned before, Social Media sites are notoriously hard to capture. For one, social media sites are subject to greater enterprise interference as they go through constant development and updates. Changes to permissions, complex scripts, and other obstacles mean our tools frequently stop working. The developers at the Internet Archive and Webrecorder are always working to keep up with these changes, but it's difficult and takes a significant amount of time which can result in gaps in our collections. By anticipating those gaps and thinking about how our policy and practice can adapt, we can better prepare ourselves for failures. Here, you can see a crawl by Archive-It next to Webrecorder. With Archive-It, the content was either not captured, or isn't rendering during replay with Archive-It's Wayback tool. However, Webrecorder was able to capture and replay this content successfully, so we were still able to capture the Latino Student Union's Twitter for the archives.

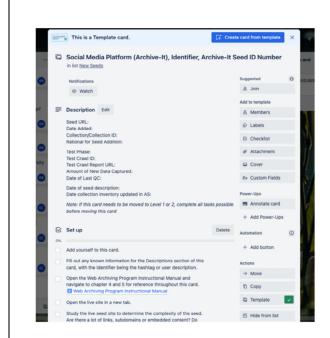


Our WARCS gathered with Webrecorder can then be uploaded to Archive-It and displayed in Wayback.

- URL captured must match exactly
- No symbol characters in file name
- Data will not de-dupe
- If you make a mistake, you cannot delete an uploaded WARC

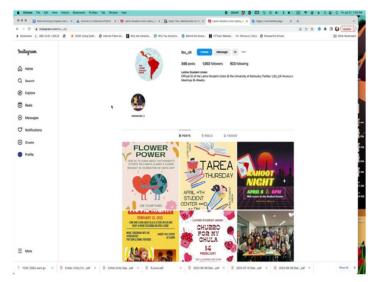


For better cohesion and access to our web archives, we rely on Archive-It as a public access point and thus require all of our web archives to be available there. So, after we capture a WARC with Webrecorder, we can download it, then upload it to Archive-It, where it will display in Wayback. This is possible as long as the URL captured with Webrecorder matches the URL in Archive-It. Also, there can be no characters such as hashtag symbols in the file name. Important disadvantages to note here are also that the data from uploaded WARCs to my current knowledge are not deduped in any way. This means that over time, the data burden can get pretty steep. Instagram crawls, for example, will have the same photos and videos uploaded alongside the new content each time. And lastly, if you make a mistake, such as uploading the wrong file, you cannot delete it as of right now.



Trello card with steps for crawling social media sites with archive-It

Scoping and Crawling Workflows





Other Tools



Social Feed Manager



Perma.cc \infty

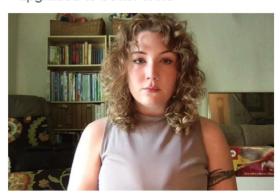
- Content is not intended for longterm preservation
- Changes to Twitter API access may interrupt usability
- Only works with Twitter, Tumblr, Flickr, and Weibo
- Changes to Twitter API access may interrupt usability
- Limited free use
- Cannot jump the "Log In" hurdle of social media sites



We researched a few other tools by meeting with either representatives of the institution that developed the tool, or an institution that has had success using the tool. However, we postponed on adapting any of these tools for our use because they each came with their own obstacles. DocNow has a slew of tools for archiving Tweets, but it's aimed more at data gathering than true preservation. We also are under the impression that the changes to Twitter's API will cause DocNow tools to stop functioning, so even though we liked certain aspects about the tool, we didn't adopt it into any workflows. The change to Twitter API access also means other tools will stop working. We also looked into Social Feed Manager, but it only works for limited sites. While we were interested in it for Twitter, the API change will cause it to lose functionality. Another interesting tool we looked at was Perma.cc. Even though it worked well for several tests, it has a limited number of free uses and our social media tests showed an inability to conquer the login pop ups. Despite not choosing any of these tools for our workflow, we believe it is important to keep alert for new tools because these things may evolve.

Research Steps from the Last Year: Redundancy is King

- New technologies always coming into the field
- Existing technologies typically successful may fail in the future
- Old technologies once dismissed may have upgraded to better tools







Because tools evolve, it is also important we go back and research again. The Wildcat Histories project showed us redundancy is key There are always new tools becoming available and they are improving all the time, so it's always good to take a moment to look up new tools and see what has come up since last you looked. Even if what's new isn't worth replacing your current tools, those tools you are using may fail with time. It is nice to have a vocabulary of backup tools in your back pocket. Additionally old tools you may have dismissed may grow to be better than your current tools, or at least worth adopting to use alongside them. We looked at Webrecorder quite a few years ago and weren't super impressed, but researching it again this past year impressed us with their updates. And with the standardization of the WARC file format, Archive-it makes it easy to integrate crawls captured with other tools.







Questions Proposed

- 1. What are your tools, how do they work, and what are their products?
- 2. How is content made accessible to users?
- 3. How is your program funded/what is your long term management plan?
- 4. What are your next steps/developments?

Professional Network

- Peter Chan, Stanford University Libraries
- Zakiya Collier, Documenting the Now
- Lynda Schmitz Fuhrig, Smithsonian Libraries and Archives
- Bergis Jules, Documenting the Now
- Christie Moffatt, National Library of Medicine
- Jasmine Mulliken, Stanford University Press
- Dolsy Smith, Social Feed Manager
- Ed Sommers, Documenting the Now, Stanford University Libraries
- Brian Thomas, Texas State Archives

Rather than take hours to investigate and test new tools, we have used the Wildcat Histories project as a chance to reach out to a professional network of archivists and developers to ask them about their experiences. What tools have they created or used that worked well for them? What kind of outputs do their tools create and how are those outputs made compatible with their existing collections? How is the content in those collections made accessible to users? If we speak with developers, we also want to know how their tool is being funded for maintenance, support and development. The sort of elephant in the room about open source tools is that they can be great solutions, but they can also very risky and not cost effective even if they're "free." If the main developer retires, will that tool go away? Will someone take over? What if the tool was grant funded and the money runs out? If I've invested my time in a tool, I've invested money. If the tool fails and I have to do an overhaul, good chance I've wasted some money. That being said, I'd like to put in here that if an open source tool is truly valuable, the benefits may outweigh the risks and it is important to support these tools so they can be further developed and maintained. It really is about finding a balance and what works best for your institutional needs.

Current Status and Lessons Learned



9/2023 - 11/2023 4/2022 - 3/2023 3/2023 3/2023 - 8/2023 7/2023 - 8/2023 Developing Social media and Requesting no-Documenting procedural Outreach to student cost extension to website the Now Web documentation groups 11/30/2023 preservation **Archiving** research and Workshop Outreach to Training and testing student groups assistance as Outreach to needed Description student groups LSU collection procedures Provide archival guide testing, services as needed finalizing, upload Meetings with (for any format) experts ExploreUK.uky.edu Libraries

Lessons Learned

- Online resources constantly change
 - = ongoing auditing, research, testing, revision, updating
 - = even a shoestring program needs a dedicated staff person
 - = written procedures and manuals are essential!
 - = Asking others saves time
- Still exploring student engagement methods
 - How move from one-way to two-way communication
 - o Pique interest and mitigate skepticism
 - Keep academic calendar in forefront
- Financial procedures = hard to get \$ to student organizations







Libraries

Thank you for listening!!

We would love to hear from you!



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Taylor Leigh: taylor.c.leigh@uky.edu







