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Pivoting Standard Services for a New Remote Reality

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Pivoting Standard Services for a New Remote Reality

Louie B. Nunn Center for Oral History @ UK Libraries Kopana Terry, Oral History Archivist KLA/SLA 2022



As the internet has gained popularity over the past 20 years, the Louie B. Nunn Center for Oral History at the University of Kentucky Libraries has adapted by improving search and discovery through our catalogue and content management system Spokedb, the Oral History Metadata Synchronizer (OHMS), and mass digitization of analogue interviews. The sudden COVID-19 Pandemic shut down the face-to-face world and forced us to quickly devise methods for our other not-so-digital services such as interviewing, accessioning, preservation, and the workflows they rely on. This presentation will explore the methods behind these adjustments and how they have become tools in an increasingly remote work environment.



Before Times



Digitization

Prior to 2005(ish) - Analogue only

20014-2017 - Large-scale digital conversion

2008(ish)-present - Born Digital

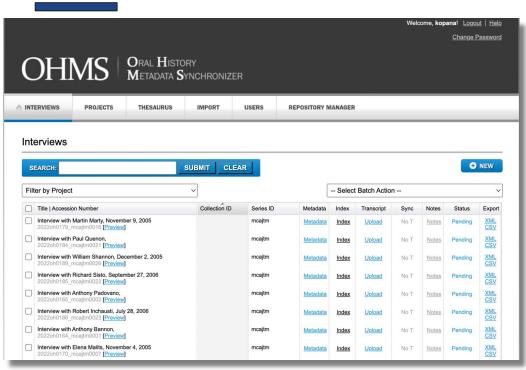








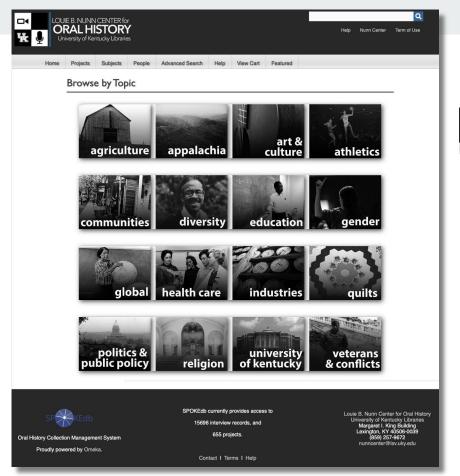
OHMS (Oral History Metadata Synchronizer)



Enhanced Searchability

- Keywords
- LC Subjects
- Partial Transcript
- Segment Synopsis
- GPS/Image links

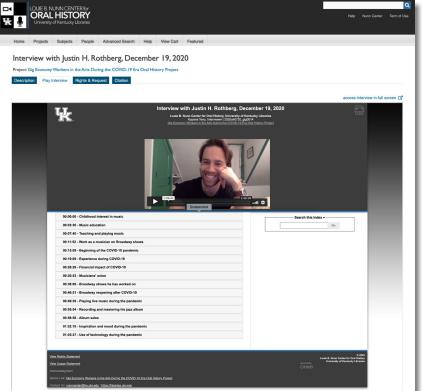






SPOKEdb

catalogue and CMS

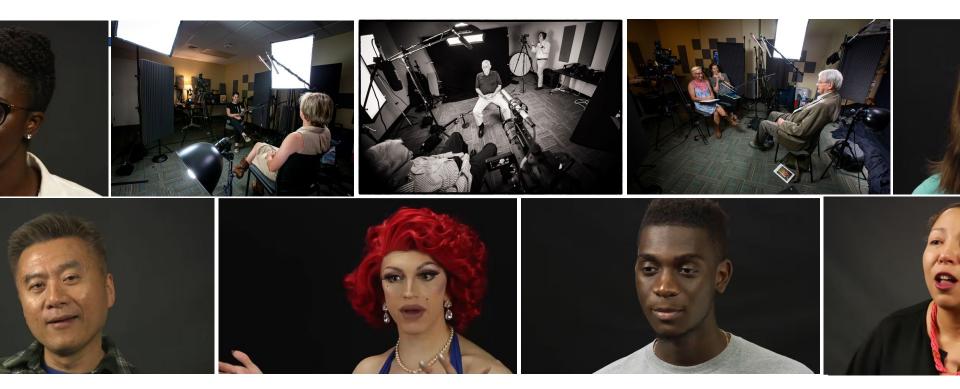


After Times



NC Studio

Closed for two years







	Drive
+	New
\bigcirc	Priority
• •	My Drive
H	Shared drives
ô	Shared with me
()	Recent
\triangle	Starred
Ū	Trash
	Storage
573.54	GB used





New Interviews & Accessions





Jotform

Google Drive

TheirStory

Zoom



New Interviews & Accessions



Jotform

Google Drive

TheirStory

Zoom

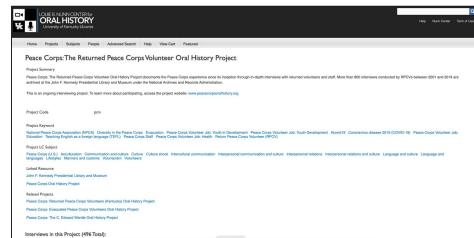


Peace Corps

TheirStory; 600+ interviews; June 2020 - On-going



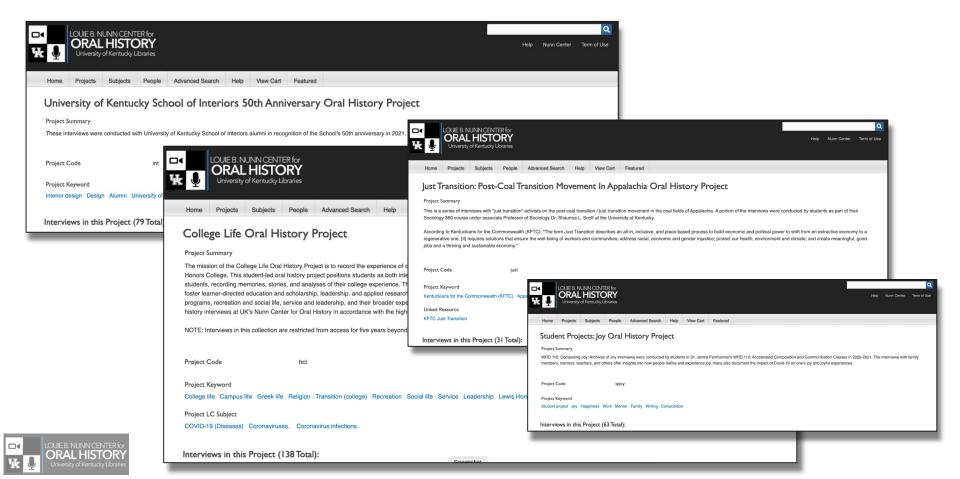




https://kentuckyoralhistory.org/ark:/16417/xt7bdw2tkjfs 9



OH in the Classroom



Reference & Requests

Remote access to server (VPN)

Move to Aviary audio streaming

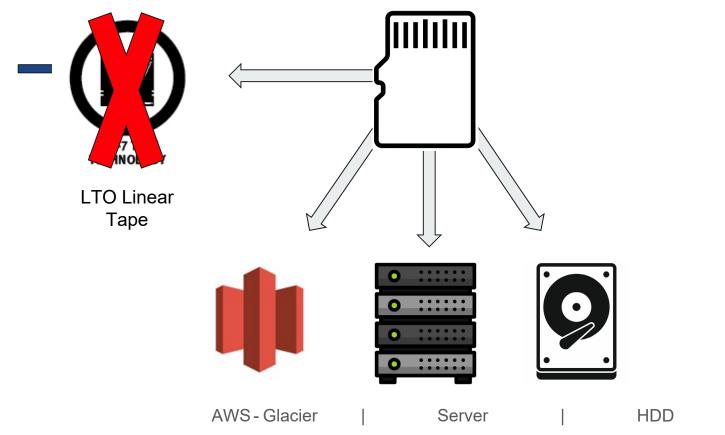








Preservation





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Pivoting Standard Services for a New Remote Reality - KLA/ SLA 2022

